
ANNUAL REPORT 2019-20

DISABILITY RESOURCES CENTRE
AUGUST 2020



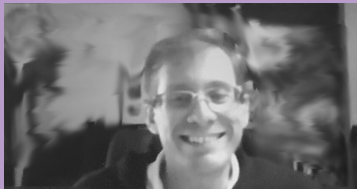
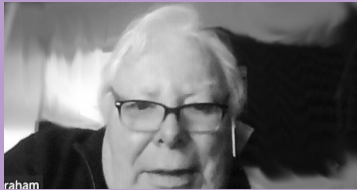
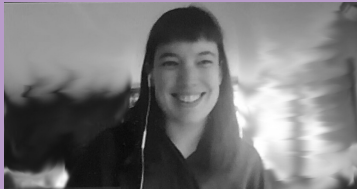


ACKNOWLEDGEMENT OF COUNTRY

Disability Resources Centre acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them, to their cultures, and to their elders both past and present. In particular we acknowledge the Bangarang, the Yorta Yorta, the Ladj Ladj, the Gunditjmarra, the Kerrupjmarra, the Gunai Kurnai, the Watha Wurrung, the Widjbaluk, the Wemba Wemba, the Daung Wurrung, the Dja Dja Wurrung, the Wurundjeri and the Bunurong from the areas in which we live and work.

TABLE OF CONTENTS

- 5** **CHAIRPERSON'S REPORT**
Mary Henley-Collopy
- 6** **EXECUTIVE OFFICER'S REPORT**
Kerri Cassidy
- 7** **INDIVIDUAL ADVOCACY**
Reports, Case Studies & Statistics
- 10** **TRANSPORT CAMPAIGN**
An update from Ally Scott
- 11** **COMMUNICATIONS**
Anja Homburg
- 12** **DISABILITY ROYAL COMMISSION**
DRC contributes to the Royal Commission
- 18** **TREASURER'S REPORT**
Frank Hall-Bentick
- 19** **FINANCIAL STATEMENTS**
Those numbers everyone really cares about



DRC TEAM

COMMITTEE OF MANAGEMENT

CHAIRPERSON

Mary Henley-Collopy

VICE CHAIRPERSON

Martin Leckey

TREASURER

Frank Hall-Bentick

MEMBERS

Pradeep Hewavitharana, Anna Leyden, Katherine Marshall, Mary Rispoli, Emilio Salve, Graham Smith and Andrew Turner

DRC STAFF

EXECUTIVE OFFICER

Kerri Cassidy

TEAM LEADER, INDIVIDUAL ADVOCACY

Julie McNally

ADVOCATES

Kim Collinson Katrina Newman

HEAD OF CAMPAIGNS

Ally Scott

COMMUNICATIONS COORDINATOR

Anja Homburg

ADMINISTRATION OFFICER

Sinead Mooney

The Disability Resources Centre gratefully acknowledges the funding assistance of the Department of Health and Human Services' Office for Disability, and the NDIA Information, Linkages and Capacity Building Fund.

We thank the Australian Communities Foundation for their support with the Australian Disability and Indigenous Peoples Education Fund. We particularly thank all volunteers who contribute to the life of the DRC.

Left Image, Top-Bottom: Mary Henley-Collopy, Martin Leckey, Pradeep Hewavitharana, Anna Leyden, Katherine Marshall, Emilio Salve, Graham Smith and Andrew Turner.

Below Image, Left-Right: Mary Henley-Collopy, Ally Scott, Julie McNally, Kerri Cassidy, Frank Hall-Bentick, Katrina Newman, Anja Homburg and Kim Collinson.





VISION

An accessible society that values the contributions of people with disability across all areas of economic, social, cultural and civic life.

MISSION

Victorians with disability working together to create inclusive communities.

GUIDING PRINCIPLES

1. We act on the highest value of participation by people with disability in all aspects of our organisation, including playing a leading role in governance and operational roles.
2. We empower people with disability through participation to contribute within DRC and in broader representative roles.
3. We promote choice and self-determination for all people with disability.
4. We challenge discrimination, poverty and disadvantage while promoting full realisation of the UNCRPD.
5. We embrace diversity, express tolerance and respect, value and support each other.



REPORTS

CHAIRPERSON

Image: Mary Henley Collopy



For as long as many Victorians with disability remember, Disability Resources Centre (DRC) has been an iconic and trusted part of the disability sector. Those with a few more years behind us than we care to admit, are even able to recall its very inception in 1981, the International Year of Disabled Persons. On behalf of DRC's Committee of Management and Staff, I warmly welcome you, our Members and Friends, to our 39th Annual Report and the commencement of our 40th year of operation!

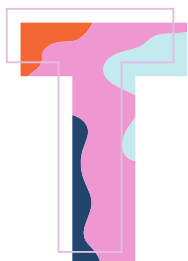


Our staff breathe air into our organisation and programs! Katrina and Kim together with their Team Leader, Julie, form the all-important and fabulous Advocacy Services Team. Anja, our highly valued Communications Coordinator, keeps her 'finger on the pulse' for any valuable information to include in our newsletters and on social media, and is always looking at new ways to engage with DRC's members. Ally is our energetic and very skilled Head of Campaigns who tirelessly works on all things transport. She also provides wonderful input with Anja, on DRC's evolving Leadership Series. Sinead is our ever-reliable Administration Officer who supports the Committee of Management during meetings, keeps herself busy with policy updates and is now also supporting DRC's Advocacy Service Team. Nothing at DRC would occur without the leadership and dedication of our Executive Officer, Kerri. She considers the big picture implications of each DRC position and successfully applied for numerous private and government grants on behalf of the Committee of Management. To each of our amazing staff, I wish to say a sincere and heartfelt 'Thank You'! This has not been an easy year for anyone. Please know your efforts, professionalism and resilience during this year have been greatly appreciated!



The Committee of Management (COM) consists of highly experienced and committed people who are a pleasure to work alongside. I have to wonder whether Frank (AM) or Emilio ever envisaged they would still be playing their important part in DRC when they began 40 years ago?! Martin, Anna, Mary, Katherine, Graham and Pradeep contribute their rich histories within the disability sector to the COM expertise, and it has been a delight having Andrew join our COM in the past year. To each of you, I also offer my profound thanks.

Recognition and thanks must also go to those who fund us to keep DRC's programs thriving. With an initial grant from State Trustees in 2019, we have been able to continue our work on the Transport for All Campaign. The Office for Disability (DHHS) has been tremendously supportive in providing necessary funds to allow our staff to safely and effectively work from home during COVID lockdown. We are grateful to the Office for Disability for their ongoing commitment to our Advocacy Services, and also for their considered advice and guidance as we strive to maintain an excellent standard of service to Victorians with disability. Through the National Disability Insurance Agency (NDIA) - Information, Linkages and Capacity Building Grant, DRC has continued to build on our public profile through the development of a strong Communications and Engagement Strategy.



Throughout the past four decades, DRC has been an important stakeholder in the disability community. Much of the justice and recognition Victorians with disability access today are owed to DRC initiatives, or to projects DRC supported in partnership. We want to find creative and meaningful ways to acknowledge the many achievements of DRC. We would welcome any suggestions from you, our Members and Friends, as to ways our history can be celebrated.



Young leaders are our future! Organisations like DRC now, more than ever, need emerging leaders to 'take hold of the baton' and move us forward, ensuring the needs of people with disability are met for future generations. While much has been achieved in the disability space, there are always more challenges ahead. Please speak to any of our DRC staff or Committee if you would like to join us!

Speaking of our next generation of leaders, we are truly honoured that Senator Jordon Steele-John has accepted our invitation to be our Guest Speaker at our 39th Annual General Meeting. What a great person to kick start DRC into our 40th year of operation. Never before have we had 'our own voice' in Parliament – someone who 'gets us' and someone who is not satisfied with lip service for people with disability! We thank him for sharing some of his valuable and in-demand time with us.

Mary Henley-Collopy, Chairperson



REPORTS

EXECUTIVE OFFICER

Image: Kerri Cassidy

It is my pleasure to officially welcome new members to Disability Resources Centre and convey my appreciation to members who continue to support our work in this, the 39th year of DRC.

The theme for my first annual report was 'Firm Footings'. For me, it was a year of discovering and incorporating the values and history of DRC, gaining an understanding of why we exist and identifying our unique place in the Disability Sector. 2018-19 was the year of 'Strengthening Foundations'- reflecting on the ways we strengthened our core work in both Individual and Systemic Advocacy.

As I look back on these last 12 months from this sturdy platform, I would proudly call this year 'Beginning the Build.' Our team almost doubled, we further developed our work practices and broadened our reach. Our Committee of Management and staff began the process of developing a Strategic Plan for our next three years. This plan provides the materials we need to keep building; identifying the areas of greatest strength and opportunity which will enable us to continue growing as an organisation. We were thrilled to appoint Julie McNally as our Individual Advocacy Team leader. Julie has done a tremendous job leading our advocacy program; building a cohesive and mutually supportive team. Julie, with our Advocates Katrina Newman and Kim Collinson, has focused on refining how we work with people to resolve their advocacy issues and the best ways to improve our effectiveness. This team works alongside people with intensity and compassion and this is evident in both the feedback we get from our clients and the outcomes they achieve.

Thanks to support from the Victorian Disability Advocacy Futures Fund, we were able to build on our Transport for All Research Project and launch the Transport for All Campaign in July 2019. We were able to hire a Head of Campaigns, Ally Scott, who joined the team with energy and proficiency. It has been exhilarating to watch Ally absorb four decades of transport campaigning, honouring the work of countless advocates and combining it with the stories of people today. The job's not done yet! This campaign will continue into the new year, when we hope to see concrete outcomes and movement towards a public transport system that is truly accessible for everyone. DRC has a seat on two significant working groups, partnering with other organisations and government departments to improve the accessibility of public transport: the Disability and Access Forum chaired by Colleen Furlanetto (Disability Commissioner, Consumer Passenger Vehicles Victoria); and the National Inclusive Transport Advocacy Network (NITAN). These groups afford DRC the opportunity to present the stories and experiences of people with disability on public transport and seek systemic change.

A new component of our work came through a grant from the National Disability Insurance Agency's Information (NDIA), Linkages and Capacity Building (ILC) funding. This provided an opportunity to explore ways to strengthen DRC. We directed this at two levels. Firstly, our Committee of Management has been strengthened by the addition of Administration Officer Sinead Mooney, who joined DRC in July. Sinead provides Administration Support and assists with the development of the Strategic Plan. Secondly, we've gained a Communications Coordinator in Anja Homburg, who focuses on Communications and Engagement and has developed a Communication Strategy to better deliver information and keep connected us with our community.

COVID-19 brought unexpected changes for both our personal and professional lives. DRC staff moved from the office to working from home on the 16th of March, which brought both challenge and opportunity. An upgrade of our computer system to Microsoft Teams allowed us to keep connected through our new virtual office. Our Committee of Management adapted well to conducting our monthly meetings on Zoom. At the same time, we moved to working with our clients via email, phone and videoconference.

At time of writing, we are still unsure as to when we will be able to return to our office at Ross House. However, this allows us to reconsider the way we work and how we can adapt in response to the pandemic.

Once again, I would like to thank the Committee of Management who continue to serve DRC through their oversight of our governance, finances, continued improvement and future directions. I'd particularly like to thank our Chairperson, Mary Henley-Collopy, who injects fresh energy and vision into our organisation.

Yours in solidarity,

Kerri Cassiy, Executive Officer



REPORTS

INDIVIDUAL ADVOCACY

Image: Julie McNally

The past year has been one of growth and challenge for the Individual Advocacy Team. I came on board in the new position of team leader of Individual Advocacy in July 2019. The team now has three part-time advocates; Katrina Newman, Kim Collinson and myself. As a team we have worked on establishing shared systems and central processes to improve efficiency and effectiveness. A big thanks to both Katrina and Kim for their hard work over the past year.

The impact of the COVID-19 pandemic has been significant for us all. For DRC staff, including the Individual Advocacy team, it meant a sudden change to working from home. This has thrown up many challenges and much work has gone into ensuring we continue to effectively deliver the Individual Advocacy Program. We have experienced a distinct change in the nature of advocacy requests, with people requiring support around COVID-19 related issues such as access to food and other crisis assistance.

We have further embraced technology as a way of supporting people with disabilities, such as through video conferencing. This has meant upgrading our technological resources. Technology has also been invaluable in making sure the Individual Advocacy Team is connected and feels supported. As people with disabilities, staff have faced their own personal challenges due to the pandemic.

Over the past year we have taken the time to reflect on how we work, and to review the Individual Advocacy Program. This process is ongoing and has included the implementation of best practice principles in our policies and procedures, and finding better ways to work alongside people with disabilities, building on their strengths and increasing their ability to self-advocate.

Overall, demand for the Individual Advocacy Program has continued to grow. We responded to total of 320 enquiries in the year 2019-2020. Several times during the year, overwhelming demand has caused us to close the waiting list for Individual Advocacy. The majority of people we supported over the year have identified as having complex mental health or physical health issues. Commonly, people experienced both mental ill health and physical disability. We continue to support people with disabilities around a variety of issues. The issues most commonly supported were the Disability Support Pension, National Disability Insurance Scheme and housing.

Julie McNally, Advocacy Team Leader

INDIVIDUAL ADVOCACY

CASE STUDIES

ANNE

Anne* sought advocacy to find a support co-ordinator after receiving her first NDIS plan. Anne presented with multiple disabilities- including physical disability and complex mental health issues. These disabilities made engaging with services difficult and although Anne recognised that she needed support, the idea of having support workers in her home was challenging.

Kim assisted Anne to find a support co-ordinator and provided background about her specific needs. However, Anne found that the support co-ordinator was making referrals to services which were not meeting her needs. Kim was able to provide guidance and support to Anne, encouraging her to build her self-advocacy skills in her search for more appropriate support workers. Anne proved herself to be an articulate communicator and with the assistance of Kim found support workers through online and independent platforms who truly met her needs.

Kim supported Anne to lodge a complaint to the NDIS Quality and Safeguards Commission when it became apparent that the support co-ordination service had charged for 30 hours of support which had not resulted in any successful referrals or meaningful assistance. As a result of the investigation, the service provider acknowledged that the support co-ordinator was inexperienced and not a good match with Anne. The commission said that they would monitor the conduct of the provider and the support co-ordinator closely but would not take any further action due to a lack of evidence of serious misconduct.

The complaints process was not straightforward. Communication with the Commission was slow and focused on contact with Kim rather than Anne, which contradicts DRC's mission of client-led advocacy.

Anne was very grateful for DRC's advocacy support but was very disillusioned by the way the NDIS Safeguarding Commission communicated with her regarding her complaint. She requested that she no longer be contacted by the Commission and instead gave Kim permission to speak to them on her behalf. Kim has provided feedback to the commission about issues with their process and is awaiting a response.

Kim Collinson, Advocate

*Names have been changed to protect the privacy of our clients.

JOSEPH

At DRC, we frequently receive referrals to support people in applying for the Disability Support Pension (DSP). This is an example of our journey with one client facing DSP-related challenges.

Joseph* is from a Culturally and Linguistically Diverse (CALD) background and requires an interpreter. He was previously on the DSP and had been unsuccessful in his attempts to re-apply due to changes in Social Security Legislation in 2011.

DRC Advocates worked with Joseph on the following:

Assisted the client at several appointments with his General Practitioner (GP) to request a Mental Health Plan. The GP refused to provide an interpreter which made it extremely difficult for Joseph to be heard. The GP would consider only one health request at any given appointment, making multiple appointments necessary in order to collect the medical evidence required;

Worked with an interpreter and Joseph to complete the DSP application form, and requested psychological reports from a Clinical Psychologist following several months of psychological support;

Accompanied Joseph to Centrelink appointments including lodging of the second DSP application, the Job Capacity Assessment, and a centrelink-contracted doctors appointment;

Due to errors made by Centrelink, Joseph's DSP application was lost. DRC helped Joseph lodge a formal complaint with Centrelink;

Assisted with a Review by an Authorized Review Officer; and sought advice from Social Security Rights Victoria around the Review; and

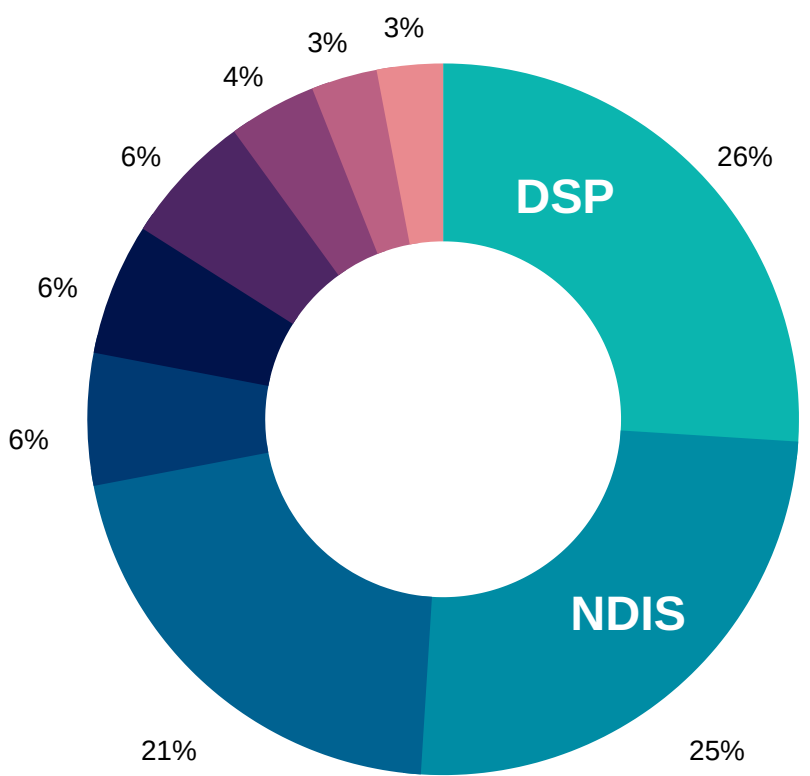
Helped Joseph with a referral to a Financial Counsellor and the waiver of a Utility debt.

Katrina Newman, Advocate

INDIVIDUAL ADVOCACY

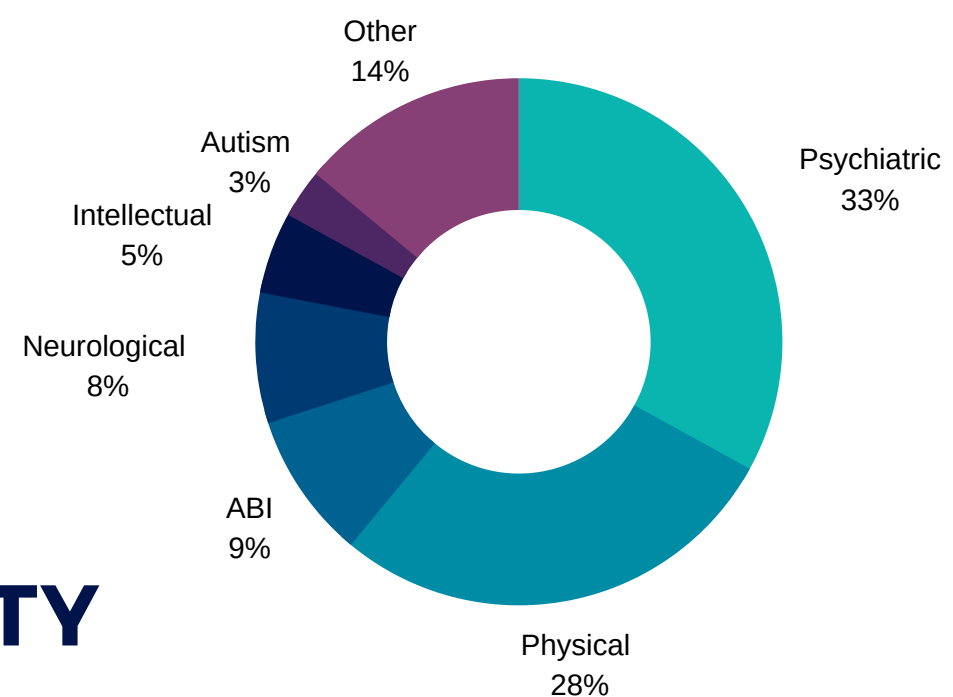
STATISTICS

ADVOCACY ISSUE

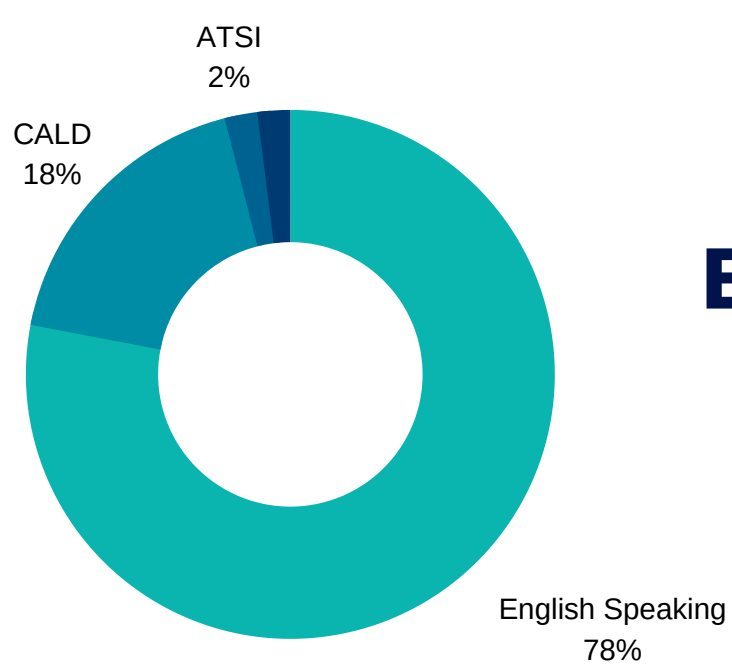


DSP	26%	Justice & Legal	6%
NDIS	25%	Centrelink	6%
Other	21%	Disability Services	4%
Housing	6%	Family	3%
		Health	3%

CLIENT DISABILITY



CULTURAL BACKGROUND





PUBLIC TRANSPORT TRANSPORT FOR ALL

Just like projects the world over, the Transport for All Campaign has needed to continuously refocus under the shifting priorities of the COVID superstorm. It has been frustrating, but it's also afforded us tremendous opportunities to work and connect in new ways.

We began 2020 with a schedule of seven regional campaigning workshops, aimed at inspiring and supporting local lobbyists to take action against inaccessible public transport. Together with our co-hosts, Adrian Terranova and Sam Gamlin from Gippsland Disability Advocacy, we had two fantastically fruitful days in Sale and Traralgon. There were clear frustrations in the community and a lot of energy and talent ready to be channelled to do something about them. But then the storm came, and with enormous disappointment we cancelled the events planned for Warrnambool, Ballarat, Geelong, Shepparton and Wodonga.

In April we produced a series of online workshops called Transport Tuesdays, which brought people who were frustrated by inaccessible public transport together to explore different ways to effect change. These workshops culminated in an inspiring session presented by Leigh Ewbank and Claudia Gallois from Friends of the Earth who expounded the value of digital actions.

On May 19th we launched our own digital action, #LifelongLockdown. COVID lockdown had given the public a collective experience of physical and social isolation, but that lockdown would end. The campaign sought to highlight that for many people with disabilities, lockdown life is normal life, and inaccessible public transport means that many people cannot equally participate in education, work, community and life.

ABC South West covered the campaign and talked to Harvey Thulborn-McCorkell, a wheelchair user from Warrnambool, who's dream of studying computer programming in Geelong was quashed when he could not rely on accessible transport to get him to class.

Our focus for the remainder of this year's campaign is to build relationships with those outside the disability community who share our agenda, and to constantly seek platforms for those who struggle with barriers to public transport.

At time of printing the Victorian Auditor General's Office has just tabled a report on the accessibility of the Melbourne Tram Network. The audit concluded that the network is a mere 15% accessible, and that there is "no realistic prospect" that the Department of Transport will be able to comply with the 2022 targets as set out in the National Disability Standards.

As ever, there is much work to be done. If you are impacted by inaccessible public transport, or you appreciate the importance of a transport system that works for everyone, please sign up to join the Transport for All campaign [here!](#)

Ally Scott, Head of Campaigns
ally@drc.org.au

COMMUNICATIONS & ENGAGEMENT

It is my privilege to offer my first Communications and Engagement Report to members, friends and stakeholders of DRC Advocacy. Since I began work in July last year, so much of the landscape has changed: within DRC itself, across the industry and in the world. What remains constant is DRC's commitment to advocacy informed and led by Victorians with disabilities.

DRC is an organisation with a long and prestigious history, and I've been lucky to learn some of it through our Leadership Series. The incredible stories of Frank Hall-Bentick, Martin Stewart, Kerri Cassidy*, Mary Henley-Collopy and Martin Leckey* are a testament to what passion and tenacity can achieve. I thank each of them for sharing themselves with me and the world at large. Their generosity ensures the next generation will know that many of the rights we enjoy today, so easily taken for granted, were in fact wrestled into being by their predecessors. The Leadership Series also owes a great deal to Head of Campaigns Ally Scott, whose exceptional films skills gave both face and voice to several participants.

Strengthening engagement with our members and the disability community at large was the primary goal of my position, generously funded by the NDIA through their Information, Linkages and Capacity Building scheme. The number of members and social media followers has increased (see below for statistics), but I am more pleased to report that we are building a sense of who engages with us and why. A member survey allowed us to build a picture of our member base, and phone interviews helped us get more acquainted with those who follow us on social media. The Member Survey Report can be found [here](#) on the DRC website. We plan to survey Facebook followers sometime in 2020-21.

Our aim for the year ahead is to combine the research and learnings from 2019-20 with the upcoming Strategic Plan to form a Communications Strategy that ensures those who need us (or need to hear from us) get the right information clearly and accessibly. Good communication is always a dialogue, so I welcome and even implore you to reach out if there are better ways we can reach you, or important stories you think we have yet to tell.

Anja Homburg, Communications Coordinator
anja@drc.org.au

ENGAGEMENT 2019-20	JULY 2019	JULY 2020	% UP
FACEBOOK FOLLOWERS	230	594	258% UP
DRC MEMBERS	187	209	11% UP

*These stories were not released at time of printing.

DISABILITY ROYAL COMMISSION

The Disability Royal Commission commenced its first public hearings in late 2019. The 30 June 2020 Report summarised some of the issues reported to date. They include experiences of violence, abuse, neglect and exploitation across a range of settings including education, homes, living arrangements, health, the justice systems and the NDIS. Concerns were raised about a lack of choice and control, lack of access to services and inclusion in the community, the use of restrictive practices, involuntary treatment and the negative attitudes held about people with disability. It was also revealed that people find it difficult to report their concerns, and feel they often go unheard or that appropriate action is not taken. These findings are of course no surprise and mirror the issues we see regularly in our individual and systemic advocacy work.

Over the past year our advocates received updated training on how to report incidences of violence, abuse, neglect and exploitation to the Royal Commission. The training also covered the services available to complainants and presented referral pathways for clients who wanted to participate.

DRC has contributed to the information being gathered by the Commission about the impact of COVID-19 on people with disability and the experience of people who have unnecessarily suffered through the DSP claims process. This work will continue into the coming year.



FRANK HALL-BENTICK NOMINATED FOR LESLEY HALL LIFETIME ACHIEVEMENT AWARD



We were honoured to learn that DRC co-founder and Treasurer Frank Hall-Bentick was nominated for the 2019 Lesley Hall Lifetime Achievement Award, part of the Disability Leadership Institute's National Awards for Disability Leadership. It was particularly touching to see Frank nominated for an award named after his late sister Lesley Hall. We congratulate Frank on his nomination, as well as Roslyn Sackley, who won the award for 2019.

Image L-R: Frank Hall-Bentick, Emilio Salve, Kerri Cassidy and Mary Henley-Collopy.



REPORTS

TREASURER

Image: Frank Hall Bentick

I am pleased to present the audited statements and financial report of Disability Resources Centre Inc. for the financial year ending 30 June 2020.

You will see from the income and expenditure statement that we finished the year with a surplus of \$19,591 compared to \$53,745 in 2019. This surplus will be carried forward into the 2020-21 budget which includes \$15,000 for Education Grants for the Australian Disability & Indigenous Peoples' Education Fund.

20 Education Grants (\$23,450) were awarded by the Australian Disability & Indigenous Peoples Education Fund.

Grants paid in advance total \$178,672 and comprise of funding from DHHS for COVID-19 adjustments, the ILC Organisational Capacity Building grant 2020-22 and the remainder of funding for the Transport for All campaign.

Total equity in our organisation as at 30th June 2020 is \$105,504.

The charts below show the sources of income and allocation of expenditure for the year.

The DRC has sufficient funds as of 30 June 2020 to pay our liabilities, which are predominantly administrative and operational costs, as well as salaries for staff.

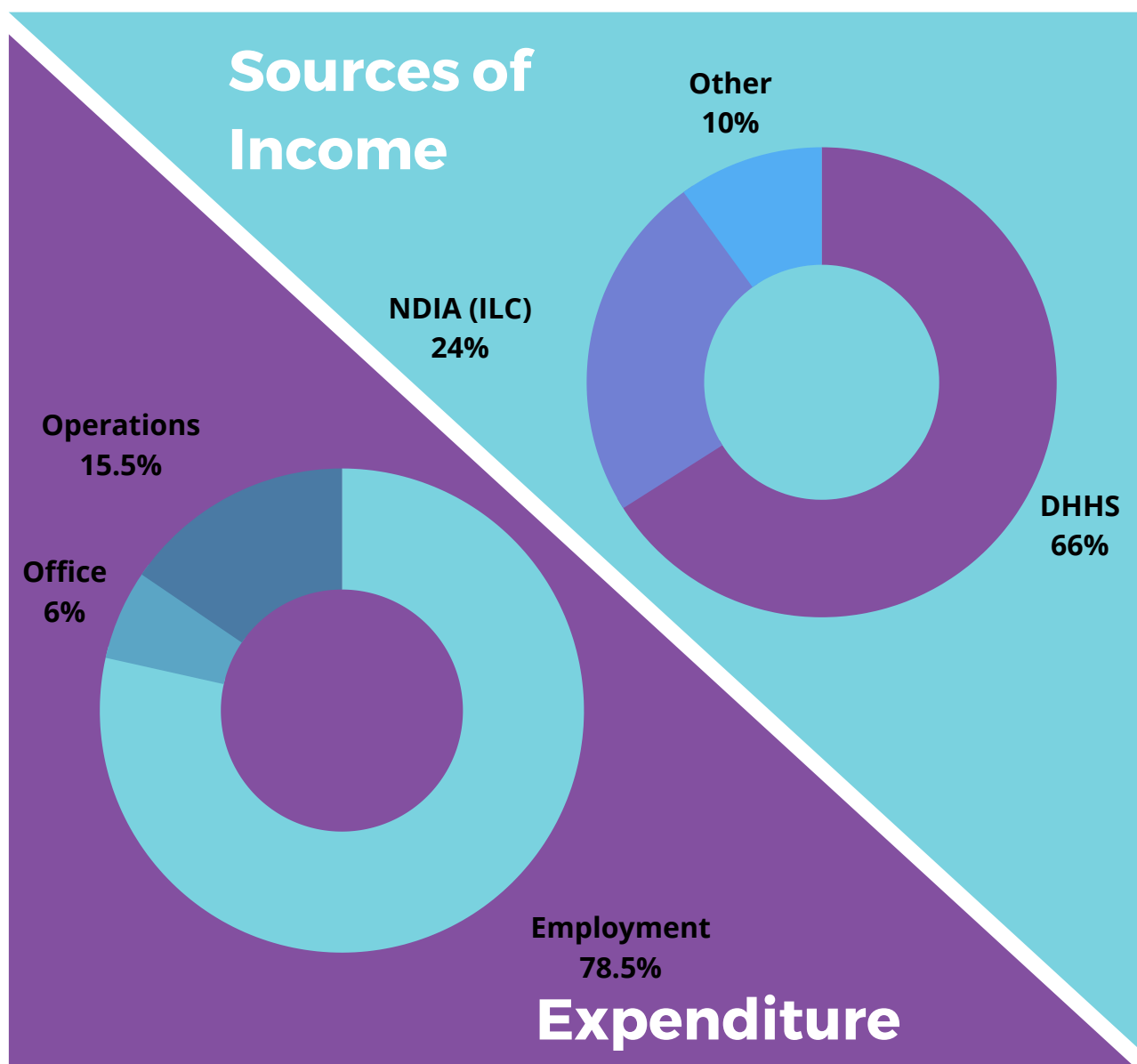
The auditor has again acknowledged our commitment to sound financial controls and policies as presented in their report which follows.

Frank Hall-Bentick, Treasurer

FINANCIAL STATEMENTS

These Financial Statements are an abridged version of the Financial Statement of Disability Resources Centre Inc. as audited by JP Hardwick & Associates and deemed to give a true and fair view of the financial position of Disability Resources Centre Inc. as at 30 June 2020 and its financial performance for the year ended in accordance with appropriate accounting policies and the Associations Incorporations Reform Act 2012.

The complete Financial Statements are available upon request from Disability Resources Centre.



FINANCIAL STATEMENTS

Disability Resources Centre Inc. Balance Sheet as at 30 June 2020

	2020 \$	2019 \$
CURRENT ASSETS		
Petty Cash	1,000	174
Cash at Bank	333,321	320,822
Accounts Receivable	-	375
	<u>334,321</u>	<u>321,371</u>
NON CURRENT ASSETS		
Property Plant & Equipment at cost	39,760	31,073
Less Provision for Depreciation	-39,760	-28,231
	<u>-</u>	<u>2,842</u>
TOTAL ASSETS	<u>334,321</u>	<u>324,213</u>
CURRENT LIABILITIES		
Trade Creditors & Accruals	27,341	31,072
Provision for Annual Leave	21,653	10,753
Grants in Advance	178,672	190,415
Provision for Long Service Leave	1,151	6,060
	<u>228,817</u>	<u>238,300</u>
NET ASSETS	<u>105,504</u>	<u>85,913</u>
Represented by MEMBERS EQUITY		
Opening Balance 1 July	85,913	32,168
Add Net Income (Loss) for the Year	19,591	53,745
TOTAL EQUITY 30 JUNE	<u>105,504</u>	<u>85,913</u>

FINANCIAL STATEMENTS

Disability Resources Centre Inc.
Income Statement for year ended 30 June 2020

	2020	2019
	\$	\$
INCOME		
DHHS Core Funding	224,878	186,062
DHHS Capacity Building Grant	0	88,125
DHHS Transport Project	100,000	20,040
NDIS – ILC Capacity Building	118,000	0
Australian Communities Foundation	30,000	15,000
General Grants	10,000	20,000
Donations & other income	8,800	15,003
Interest Income	2,390	3,044
TOTAL INCOME	<u>494,068</u>	<u>347,274</u>
Less		
EXPENDITURE		
Advertising	132	566
AGM Expenses	843	298
Education Fund Scholarships	23,450	22,677
Audits	1,500	1,540
Annual Registrations	3,148	2,916
Board Expenses	3,935	1,540
Consultancy	6,336	5,611
Conferences/Memberships	1,167	159
CSO Network IT Expenses	25,050	9,077
Depreciation	11,529	0
Forums & Workshops	2,932	1,742
Minor Equipment	0	1,851
Financial Services	948	728
HDV-IR & A (Certification Audit)	4,245	0
IT – Website	1,080	0
Office Administration Costs	511	315
Printing, Postage & Stationery	3,832	14,035
Rent & Occupancy Costs	20,990	18,584
Repairs & Maintenance	10	226
Salaries	316,646	183,528
Software	745	0
Staff Training	1,244	1,741
Superannuation	29,144	16,483
Telephone	3,951	3,735
Travel & Accommodation	4,132	3,348
Workcover	4,808	2,162
Other Employer Expenses	2,168	691
TOTAL EXPENSES	<u>474,476</u>	<u>293,530</u>
NET INCOME (LOSS) FOR THE YEAR	<u>19,591</u>	<u>53,745</u>

FINANCIAL STATEMENTS

Disability Resources Centre Inc. Cash Flow Statement for year ended 30 June 2020

	2020 \$	2019 \$
INCOME		
Grants Received	490,967	442,235
Interest Received	2,390	3,044
Other income	41,144	29,560
	<u>534,502</u>	<u>474,839</u>
EXPENDITURE		
Payments to Suppliers & Employees	-521,177	-328,617
NET CASH INFLOWS FROM OPERATIONS	<u>13,325</u>	<u>146,222</u>
NET CASH FLOW	<u>13,325</u>	<u>146,222</u>

Reconciliation of Operating Surplus with Cash Flow from Operations

Operating Surplus/-Deficit For Year	19,591	53,745
Add Back Depreciation	11,529	0
	<u>31,121</u>	<u>53,745</u>
MOVEMENT IN ASSETS & LIABILITIES		
Decrease/Increase in Trade & Other Payables	-12,044	8,671
Decrease/Increase in Provisions	5,991	1,567
Decrease/Increase in Grants in Advance	-11,743	82,250
	<u>-17,796</u>	<u>92,488</u>
NET CASH INFLOWS FROM OPERATIONS	<u>13,325</u>	<u>146,222</u>
CASH AT BANK AT START OF YEAR	<u>320,996</u>	<u>174,763</u>
CASH AT BANK 30 JUNE	<u>334,321</u>	<u>320,996</u>
MADE UP AS FOLLOWS		
Petty Cash	1,000	174
Cash at Banks	<u>333,321</u>	<u>320,822</u>
CASH AT BANK 30 JUNE	<u>334,321</u>	<u>320,996</u>



Level 4 Ross House
247 Flinders Lane
Melbourne VIC 3000
tel 03 9671 3000
www.drc.org.au